

CONTEXTUAL ELEMENTS Environmental contextual elements Social contextual elements Economic contextual elements Geographic contextual elements Legislative reference framework (local, regional, national; town planning, archaeological, regulations) Healthcare organization model (relationship between the healthcare network and the hospital, the role of the hospital and the use of the hospital) Level of innovation and technological development	Technical COSTS	Investment COSTS	Infrastructure COSTS	Construction COSTS	Transformation COSTS	Management and maintenance COSTS	Social COSTS	Hidden COSTS
	DECISIONS IN THE PROGRAMMING PHASE							
Choice of location and site development	C-P	C-P	C-P	C-P	C-P	C-P	C-P	C-P
Choice of organizational and management model						C-M-H	C-M-H	
Definition of the model and course of treatment	C-M-H			C-M-H	C-M-H	C-M-H	C-M-H	
Choice of the implementation procedures	C	C		C	C	C		
Choice of the forms and sources of funding	C-M-P	C-M-P	C-M-P	C-M-P	C-M-P	C-M-P		
Definition of the schedule				C	C			
DECISIONS IN THE PLANNING PHASE								
Definition of the contents of the Project Program	C-D	C-D	C-D	C-D	C-D	C-D	C-D	
Definition of the degrees of restriction of the Project Program	C-D	C-D	C-D	C-D	C-D	C-D	C-D	
Definition of the mechanisms for controlling feedback	C-D	C-D	C-D	C-D	C-D	C-D	C-D	
Definition of the policy aspects that concern the validation (commissioning) of the project	C-D			C-D	C-D			
Definition of the methods for interacting with the bodies responsible for authorizations	C-D-B	C-D-B	C-D-B					
Definition of management of the construction cost controls in the design phase	D-B			D-B	D-B			
Definition of policy areas concerning the test procedures and schedules	C-D-B			C-D-B	C-D-B			
Definition of the technical process of constructing the works	C-D			C-D	C-D			
Definition of the size and typology of the complex	C-D-P			C-D-P	C-D-P	C-D-P	C-D-P	
Definition of the layout and relationship between functional areas	C-D-H			C-D-H	C-D-H	C-D-H	C-D-H	
Definition of the flows and routes	C-D-H			C-D-H	C-D-H	C-D-H	C-D-H	
Definition of the construction technology and building envelope	C-D			C-D	C-D	C-D		
Definition of the level of environmental sustainability of the complex	C-D			C-D		C-D		
Definition of the level of flexibility, adaptability to changes and expansion possibilities	C-D	C-D	C-D	C-D	C-D	C-D		
Definition of the level of safety during the operational phase in the event of environmental disasters	C-D	C-D		C-D	C-D			
Definition of the design principles linked to the concept of Healing Design	C-D-H			C-D-H	C-D-H	C-D-H	C-D-H	
Choice of the finishes				C-D-H	C-D-H	C-D-H	C-D-H	
Choice of the system solutions	C-D-M-H			C-D-M-H	C-D-M-H	C-D-M-H	C-D-M-H	
Definition of the maintenance project and preventive maintenance procedures	C-D-M			C-D-M	C-D-M	C-D-M		
DECISIONS IN THE CONSTRUCTION PHASE								
Organization, logistics and site safety and security methods	D-B			D-B				
Definition of procedures for managing changes	C-D-B			C-D-B	C-D-B			
Definition of dispute management procedures	C-D-B			C-D-B	C-D-B			
DECISIONS IN THE OPERATIONAL PHASE								
Definition of the level of operational efficiency of the facility in relation to its typology and size						M-H	M-H	
Definition of survey techniques for the post-occupancy evaluation						M-H	M-H	
Decision to use the results of the post-occupancy surveys						M-H	M-H	
Identification of the services to be managed in-house and outsourced	C-M-H			C-M-H	C-M-H	M-H	M-H	
Definition of safety and security management procedures				C-M-H	C-M-H	M-H	M-H	C-M-H
Definition of the organizational model for the pharmacy and pharmaceutical spending						M-H		
Definition of the organizational model for the inventory and warehouses						M-H	M-H	
Definition of the instrumental resources management procedures						M-H	M-H	
Choice of the type of supplies (disposable or re-use)						M-H	M-H	
Definition of how to use information and communication technology						M-H	M-H	
Definition of the hospital waste management procedures	C-M-H			C-M-H		C-M-H	C-M-H	

C = Client - D = Designer - B = Construction company - M = Management body - H = Hospital staff - P = Community