



International
Hospital
Federation

IHF STRATEGY BEYOND 2020

Vision **A WORLD OF BEST PRACTICES IN HEALTHCARE**

Global health needs are vast and require appropriate use of resources to be addressed. Aging populations, the raise of chronic diseases and the fragmentation of health systems are all challenges to be addressed by the global health providers' community.

As a global organization the **IHF Network** will diffuse and promote the adoption of practices that ensure effective and efficient delivery of health services throughout the world, taking regional, national and local constraints into account.

IHF, through its members, **is a strong global collaborative network of committed organizations** to draw and promote continuous improvement in the delivery of health services.

Mission **TO ELEVATE HEALTH PROVIDERS IN THE DELIVERY OF HIGH QUALITY, SAFE, EFFECTIVE AND EFFICIENT SERVICES, BENEFITING THE COMMUNITIES THEY SERVE**

Effective leadership and excellence in healthcare management are key to well performing health systems.

IHF's purpose is to increase professional knowledge and to improve managerial practice resulting in better performing health systems.

As a network, the IHF is open and participative. The network exists through its members, for its members. Its value is driven by the contributions of members for members.

The IHF Secretariat is serving the network and offering support, moderation and stimulation to the reflections of its members. It is actively involved in the diffusion of propositions, recommendations and statements from its members.

Values & Principles **ACCESS TO HEALTH CARE IS A RIGHT**

- Health care services are planned, distributed and delivered on an **equitable basis**;
- Patients are entitled to the **highest achievable quality of care**;
- Health care services are to be delivered in a **patient-centered approach**;
- Offering **effective and safe health care** services is the aim of all health providing institution, as well as the **elimination of unnecessary procedures and treatment**.



Objectives SIX OBJECTIVES TO FULFILL ITS MISSION

To fulfil its mission, the Governing Council of the IHF has adopted **six key objectives**. The first objective – to be a strong organization – is recognized as being both a pre-requisite and a results for/of the successful achievement the five further objectives. The strategy beyond 2020 aims at creating all the necessary conditions for the IHF **(i)** to be a strong organization able to, **(ii)** actively support its member organizations, **(iii)** promote the adoption of good practices by health services providers worldwide, **(iv)** influence health policies at the global level and support the adoption of appropriate regulations at national and local level, **(v)** support its members when communicating about the contribution of health providers to the health and prosperity of their communities and **(vi)** to stimulate the global network of health providers.

1

To be a strong organization

The visibility, recognition and credibility of the **IHF Network** depends on its global representativity and presence.

Becoming the sole truly global organization representing the interests of health providers, will require the IHF to expand its member basis and to attract more national health providers' associations.

Being able to reach out to a large number of healthcare providers globally will in return strengthen the **IHF Network's** role and recognition within the global arena.

2

To support its member organizations

Certain issues faced by health services providers are regional, national or local.

In order to address these issues appropriately, health providers need to be represented by strong, professional, recognized and influential organizations.

To increase these organization's ability to serve their members, the **IHF Network** will provide technical assistance and encourage mutual support amongst members. Helping health providers' associations in developing and transition countries in particular will increase the IHF attractiveness and as a result its global presence.

3

To promote good practices

Innovation and tailored solutions are made at the institutional level.

Many of these developments do not reach a broader circle of interested organizations. The IHF Network, through its pool of experts and thematic interest groups can collect, construe and disseminate good practices.

Providing a platform where all health services providers can share their experience and expertise will allow the IHF Network to become a unique place to promote promising and innovative organizational models to deliver highest quality and efficient health services.

4

To influence health policies

IHF's distinctive position and well respected reputation can influence the decision making process and the adoption of national or local health policies reflecting the positions and the needs of healthcare providers.

The **IHF Network** will establish position papers and issue propositions that address common issues and challenges. It will take necessary steps to promote the adoption of health policies that favor the provision of effective and efficient patient centered health services.



IHF - GLOBAL NETWORK

5

To inform communities

Health services providers are key contributors to the health outcomes of the communities they serve, they are also important conveyors of economic prosperity. Health providers are important contributors to healthy and productive communities.

These contributions are often underestimated and not sufficiently taken into consideration by decision makers as well as their broader constituencies.

The **IHF Network** will support health providers' associations in their duty to publicize and inform decision makers about the importance of health services providers, both their contribution to better health outcomes and to the economy, providing employment and nourishing the local prosperity.

6

To foster a global network

A number of challenges faced by health services providers are common throughout the world. By joining forces and standing as a global community, the **IHF Network** will strengthen health providers in their ability to face these challenges, enrich their reflections and reaffirm their significance.

The IHF Secretariat will play a key role in moderating and stimulating the global health providers' community and creating a genuine collaborative network responding to its needs and expectations.

IHF

A GLOBAL NETWORK

The International Hospital Federation (IHF) is an international not-for-profit non-governmental organization founded in 1929 to bring together healthcare providers from around the world, to strengthen their position in the global scene, to affirm their voice in the international arena and to share experience and lessons from various socio-economic settings, confirming the contribution of hospitals to human progress beyond political borders and partisan views.

Today, the IHF Network has members in countries on all five continents, both in highly advanced economies and in developing or transition countries. Although all countries are yet totally represented, the IHF is currently the sole international organization speaking for national hospitals and health care delivery organizations at the global level,

- Contributing to improved performance of health providers and better access to quality care;
- Facilitating the exchange of strategic knowledge and experience in the hospitals and health care delivering sector;
- Being a worldwide loudspeaker for hospitals and healthcare delivery industry – providing information, sensitization and lobbying activities;
- Creating opportunities for its members to share, exchange and network.