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<tr>
<th>Time</th>
<th>Event</th>
<th>Speakers</th>
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<tr>
<td>09:00-09:30</td>
<td>OPENING CEREMONY: Dr. Aaron Motsoaledi, Honourable Minister of Health, Republic of South Africa (Download abstract)</td>
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<tr>
<td>09:30-10:30</td>
<td>Inauguration Expo and Exhibition / Break</td>
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<td>10:30-11:30</td>
<td>Plenary: FINANCING AND UNIVERSAL HEALTH COVERAGE: Dr. Nicolas Crisp, Freelance Consultant (South Africa) &amp; Prof. Joan C. Lo, Member, National Health Insurance Committee, Ministry of Health and Welfare (Taiwan)</td>
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**Concurrent Sessions (11:30 –13:00)**

**Special Session: WHO (AFRO): Improving quality of Care in Hospitals: A Comprehensive Information Technology Solution**
- Dr. Delanyo Dovlo, Director, Health Systems and Services Cluster, WHO (Afro)
- Dr. Gilbert Buckle, CEO, Korle Bu Teaching Hospital
- Dr. David Sott, Head of division of Health Informatics, M&E and Research
- Dr. Humphrey Aramagi, Country Liaison Officer (WLOai)
- Dr. Martin Ekeke, Regional Advisor, Health Systems and Services Cluster, WHO (Afro)

**BELGIUM: BELGIAN HOSPITAL ASSOCIATION: How to become an excellent hospital? Strategies for transformation**
- Jan Beeckmans, Director General, University Hospital Brussels
- Marc Noppen, CEO, University Hospital Brussels
- Alain de Wever, President, Erasme Hospital Governing Board
- Johan Hellings, Director General, AZ Delta Hospital

**HONG KONG – HOSPITAL AUTHORITY:**
- System improvements in Public Hospitals in Hong Kong
  - Dr. Lau Chor-Chiu, Cluster Chief Executive, Hospital Authority
  - Dr. Christina Maw, Chief Manager (PCS), Hospital Authority
  - Ms. Pauline Wong, Chief Manager (PR&E), Hospital Authority
  - Dr. So Wing Yee, Chief Manager (Q&ST), Hospital Authority

**BRAZIL - BRAZILIAN NATIONAL ASSOCIATION OF PRIVATE HOSPITALS: Quality of Care and Sustainability / A Brazilian Perspective**
- Carlos Figueiredo, CEO, Brazilian National Association of Private Hospitals
- Ary Ribeiro, Director, HCOR Hospital do Coração
- Vivien Rosso, CEO, A CCamargo Cancer Hospital
- Sidney Klajner, Vice-President, Hospital Albert Einstein

**BELGIUM: BELGIAN HOSPITAL ASSOCIATION:**
- Dr. Andrew Crichton (South Africa)
- Dr. Shadrick Mazaza (South Africa)
- Dr. Jaydip Maitra (India)

**FREE PAPER: CAPACITY BUILDING IN LEADERSHIP AND MANAGEMENT**
- Guided Business Modelling and Analysis for Hospital Professionals (Tiziana Margaria, Ireland)
- Capacity building for implementation of HTA: a joint effort between Australia and South Africa (Jani Mueller, South Africa)
- Game Theory: participation, motivation and involvement of professionals (Marta Barahona Orpinell, Spain)
- Development and implementation of a model assessment of professional competence (Enric Segura Martinez, Spain)
- Primary Health Care to Communities: Building nurses’ capacity to effectively lead and manage rural health facilities and frontline teams (Allison Annette Foster, United States)

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<td>13:00-14:00</td>
<td>Lunch / Expo / Posters</td>
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Concurrent Sessions (15:00 –16:30)

Special Session – IHF UNIVERSITY HOSPITALS SIG: Relationship and governance between universities and academic medical centers: A Global survey
- Irene Thompson/Barbara Anason, Vice Chair, AMC Board of Managers, Vizient, Inc.
- Dr. Risto Miettunen, CEO, Kuopio University Hospital
- Dr. Benjamin Van Camp, Professor and Former Dean, University Hospital Brussels, Rector and Former President, Board, University Hospital Brussels
- Dr. Paul Dugdale, Assistant Professor, Australian National University, Chairman, Australian Hospital & Healthcare Association
- Dr. Aki Linden, CEO, The Hospital District of Helsinki and Uusimaa
- Salim Hasham, Vice President, Health Services, Aga Khan University
- Dr. Juha Kinnunen, Professor, University of Eastern Finland (UEF)

TAIWAN – TAIWAN HOSPITAL ASSOCIATION: Delivering Inclusive Smart Health Care by Innovative and Comprehensive e-Health System
- Dr. Hung Jung Lin, CEO, Deputy Superintendent, Chi Mei Medical Center
- Prof. Shu Wen Chang, Vice Superintendent, Far Eastern Memorial Hospital
- Miss Chao Yen Wu, Nursing Informatics Manager, Chung Gung Memorial
- Mr. Peter Han-Chang Wu, General Manager, ASUS Cloud Corporation

USA: AMERICAN HOSPITAL ASSOCIATION & AMERICAN COLLEGE OF HEALTHCARE EXECUTIVES: Innovative responses: Making care equitable and accessible
- Jim Skogsbergh, President & CEO, Advocate Health Care
- James H. Hinton, President & CEO, Presbyterian Healthcare Services
- Edward H. Lamb, Division President, Western Division, IASIS Healthcare

SOUTH AFRICA – HOSPITAL ASSOCIATION OF SOUTH AFRICA
FREE PAPER: QUALITY OF CARE
- Deployment of Electronic Patient Record- Experience of the University Hospital of LIEGE (Philippe Kohl, Belgium)
- Development from nonsmoking staff to preoperative smoking cessation during yrs 2002-2015 (Hannu Puolijoki, Finland)
- A patient safety programme in reducing the number of models of oxygen regulators and enhancing staff competency on their use (Yick Ting Andy Kwok, Hong Kong)
- Decreasing Exposure of Health Care Workers (HCWs) to Infectious Diseases (ID) A Step towards Employee Health & Safety (Rozina Roshan/Roshan Essani, Pakistan)
- FGI and the Guidelines for Healthcare Construction (Walt Vernon, United States)

16:30-17:00 Break / Expo / Posters

Concurrent Sessions (17:00 –18:30)

Special Session – HEALTH PARTNERSHIPS: Engaging professionals: The importance of institutional partnerships
- Charlie Evans, FACHE, President, International Health Services Group
- Andrew Jones, Head of Partnerships, Tropical Health & Education Trust
- Signe Bandlien, Programme Adviser, FK Norway

SPAIN – UNIO CATALAN D’HOSPITALS: Transforming organization’s structures to improve health outcomes during a period of financial constrain
- Anna Riera, Membership Director, Unió Catalana d’Hospitals
- Josep Fusté, Economical Analysis, Studies and Prospection, Unió Catalana d’Hospitals
- Rosa Asbert, Medical Manager (Fundació Unió Consultant), Hospital Universitari Mutua
- Dr Ignasi Carrasco, Chief Medical Officer, Althaia, Xarxa Assistencial de Manresa

19:30 Welcome Receptions