Montreal 2017 Hospital Executive Study Tour  
5 – 8 June, 2017

**Proposed Agenda Overview**

<table>
<thead>
<tr>
<th>Day</th>
<th>Topic</th>
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<tr>
<td><strong>Mon Jun 5</strong></td>
<td><strong>Policy Framework, Recent Reforms, Leadership and Managing Change</strong></td>
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<td></td>
<td>09:15 – 09:45 <em>Overview of Study Tour</em> - Eric De Roodenbeke &amp; Alexander S. Preker</td>
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<td>09:45 – 10:00 <em>Welcome Remarks</em> – Réjean Hébert</td>
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<td>10:15 – 11:00 <em>Historical Overview and Models of Long-term Care</em> - Réjean Hébert</td>
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<td>11:00 – 12:30 <em>Recent Reforms in Canadian and Quebec in Health Care</em> - Jean-Louis Denis</td>
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<td>Lunch</td>
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<td>15:00 – 16:00 <em>Managing the Myths of Health Care</em> – Henry Mintzberg</td>
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<td>16:00 – 17:00 <em>Systems Integration and Care Management</em> - André-Pierre Contandriopoulos</td>
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<td>17:00 – 17:45 <em>Evaluating the Performance of Health Care Systems</em> – François Champagne</td>
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<td><strong>Tue Jun 6</strong></td>
<td><strong>Site Visit to Emergency, Ambulatory and In-patient Care Facilities</strong></td>
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<td>10:00 – 10:05 <em>Introduction</em> – Eric De Roodenbeke</td>
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<td>10:05 – 12:00 <em>CIUSS du Centre-Sud</em> – Richard Massé</td>
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<td>09:00 – 09:05 <em>Introductions</em> – Alexander S. Preker</td>
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<td>09:05 – 11:00 <em>Urgences Santé</em> – Nicola D'Ulisse</td>
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<td>15:00 – 15:05 <em>Introductions</em> – Eric de Roodenbeke</td>
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<td>15:05 – 17:30 <em>McGill University Hospital Group</em> – Patricia Lefebvre and Pierre Major</td>
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<td>18:30 – 21:00 <em>Private Reception</em> – Medtronic at Hall Residence</td>
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<td><strong>Wed Jun 7</strong></td>
<td><strong>Extended Care and Innovative Delivery Models</strong></td>
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<td>09:30 – 09:35 <em>Introduction</em> – Alexander S. Preker</td>
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<td>09:35 – 12:00 <em>General Overview of Long-term Care in Quebec</em> – Paul Arbec</td>
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<td>Lunch</td>
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<td>15:00 – 15:05 <em>Introduction</em> – Alexander S. Preker</td>
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<td>15:00 – 17:00 <em>Montreal Institute of Geriatrics</em> – Isabelle Matte &amp; Jouhayna Zahreddine</td>
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<td><strong>Thu Jun 8</strong></td>
<td><strong>Role of National Organizations in Ottawa</strong></td>
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<td>10:00 – 10:05 <em>Introduction</em> – Eric de Roodenbeke</td>
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<td>10:05 – 11:30 <em>HealthCareCan</em> – Bill Tholl</td>
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<td>11:30 – 01:30 <em>Networking Lunch</em></td>
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<td>14:00 – 16:00 <em>Canadian Institute for Health Information</em> – Brent Diverty</td>
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*Wrap up and Closing Remarks*
Montreal 2017 Hospital Executive Study Tour
5 – 8 June, 2017
Detailed Programme

Monday Morning, June 5th 2017

KEYNOTE SPEAKERS

Réjean Hébert, Professor,
Former Minister of Health
Dean
School of Public Health
University of Montreal

Jean-Louis Denis
Chair on Governance and Transformation in Health Care Organizations and Systems Health Innovation Forum
Professor, Department of Management, Evaluation and Health Policy
School of Public Health
University of Montreal

Eric de Roodenbeke
Chief Executive Officer
International Hospital Federation

Alexander S. Preker
President & CEO
Health Investment & Financing Corporation

09:15 – 12:30 Department of Management, Evaluation and Health Policy
School of Public Health, University of Montreal

Venue: 7101 Park Ave, Rm 3019, Montreal
Subway: Park Ave Metro (Jean Talon & Park)

9:15 – 09:45 Overview of Study Tour - Eric De Roodenbeke & Alexander Preker
9:45 – 10:00 Welcome – Réjean Hébert
10:00 – 11:00 Historical Overview and Models of Long-term Care - Réjean Hébert
11:00 – 12:30 Recent Reforms in Health Care in Quebec – Jean-Louis Denis

12:30 – 14:00 Lunch

Venue: Same Location
7101 Park Ave, Rm 3019, Montreal
Subway: Park Ave Metro (Jean Talon & Park)
Monday Afternoon, June 5th 2017

KEYNOTE SPEAKERS

Henry Mintzberg
*Cleghorn Professorship of Management Studies, (Strategy and Organization)*; *Faculty Director (International Masters for Health Leadership)*

André-Pierre Contandriopoulos
*Professor Emeritus*  
*Department of Management, Evaluation and Health Policy*  
*School of Public Health*  
*University of Montreal*

François Champagne
*Professor*  
*Department of Management, Evaluation and Health Policy*  
*School of Public Health*  
*University of Montreal*

15:00 – 17:45 *McGill University, Desautels Faculty of Management*

- Venue: 1001 Sherbrooke St. West, Montreal  
  Room 616 / 627  
  Subway: Peel (Peel and De Maisonneuve)

19:00 *Open Dinner Arrangement* (Cost not included)

- See recommended list
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Tuesday, June 6th 2017

KEYNOTE SPEAKERS

Note: Split Program in the Morning: One group goes to CIUSSS du Centre-Sud and one to Urgences Santé

Richard Massé
Director for Public Health
CIUSSS du Centre-Sud
Former Assistant Deputy Minister
Former Chief Medical Officer

Nicola D’Ulisse
Chairman of the Board and CEO
Urgences Sante, Montreal

09:30 – 12:30 – Split Program

- Venue: CIUSSS du Centre-Sud
  1301 Sherbrooke Est., Montreal
  Subway: Sherbrooke (Berry and Sherbrooke)

- Venue: Urgences Santé
  Transportation provided

10:00 – 10:05 Introductions – Eric de Roodebeke
10:05 – 12:00 CIUSSS du Centre-Sud – Richard Massé

09:00 – 09:05 Introductions – Alexander S. Preker
09:05 – 11:00 Urgences Santé – Nicola D’Ulisse

12:30 – 14:30 Lunch

- Venue: Au Petit Extra
  1690 Ontario St. East, Montreal
  Subway: Papineau (Papineau and St Catherine)

15:00 - 17:30 McGill University Hospital Group

- Venue: 1001 Decarie Blvd, Montreal
  Subway: Vendôme (Vendôme and Maisonneuve)

18:30 Private Reception and Buffet Dinner (MedTronic Sponsorship)

- Venue: Hall Residence
  46 Summit Circle, Westmount, Montreal
  Short Taxi Ride
Wednesday, June 7th 2017

KEYNOTE SPEAKERS

Paul Arbect
President and General Director
Arbec Health Group

09:30 – 12:15 Arbec Health Group
- Venue: Terrebonne
  Buss leaves at 7:30 from Hotel Manoir Sherbrooke, 157 Sherbrooke St East
- 10:00 – 10:05 Introduction – Alexander S. Preker
- 10:05 – 12:00 General Overview of Long-term Care in Quebec - Paul Arbect

12:00 – 13:00 Networking Lunch
- Venue: at Arbec Health Group location
- Transportation Provided

Isabelle Matte
Associate Director of Long-Term Care Support Program for Autonomy of Seniors Integrated Health and Social Services University Network (CIUSSS)

Jouhayna Zahreddine
Site Coordinator
Montreal Institute of Geriatrics

15:00 - 17:30 Site Visit to Montreal Institute of Geriatrics
- Venue: Montreal Institute of Geriatrics, Rm B2309, Salle Raynald Beauchemin, 2nd Floor
  4565 Queen Mary Rd., Montreal
  Transportation Provided

19:00 Open Dinner Arrangement (Cost not included)
- See recommended list
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Thursday, June 8th 2017

KEYNOTE SPEAKERS

Bill Tholl
Founding President and CEO of HealthCareCAN

10:00 – 13:30 HealthCareCan, Accreditation Canada and Others

- Pickup 7:00 am from Hotel Manoir Sherbrooke
  157 Sherbrooke St. East, Montreal

- Venue: 17 York Street, Ottawa
- Transportation Provided

- 10:00 - 10:05 Introduction - Eric de Roodenbeke
- 10:05 – 11:30 HealthCareCan – Bill Tholl

11:30 – 13:30 Networking Lunch at Rideau Club

- Venue: 99 Bank St., Ottawa
- Transportation Provided

Brent Diverty
Vice President of Programs
Canadian Institute of Health Informatics (CIHI)

14:00 – 16:00 Canadian Institute for Health Information

- Venue: 495 Richmond Rd., Suite 600, Ottawa
- Transportation Provided