



Value Based Health Care: a new approach to improve oral health outcomes

Dental Health Services Victoria
Australia





dental health
services victoria

oral health for better health



Defining the
problem

- Only 1 in 4 eligible people access our dental services
- Waiting lists are longer than **19.5 months**
- Health outcomes are poorer for the eligible population
- There is significant variation in services delivered across the state



Improve Health Outcomes



Improve the experience



Be global leaders with our local partners



Be a great place to work and a great organisation to work with

Our strategic
intent

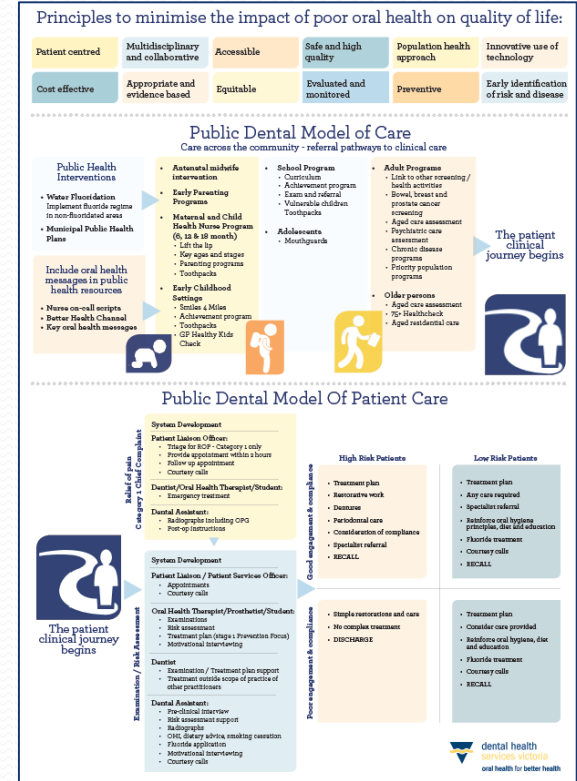


Our value based
healthcare **model**

DHSV VBHC Model

The evolution

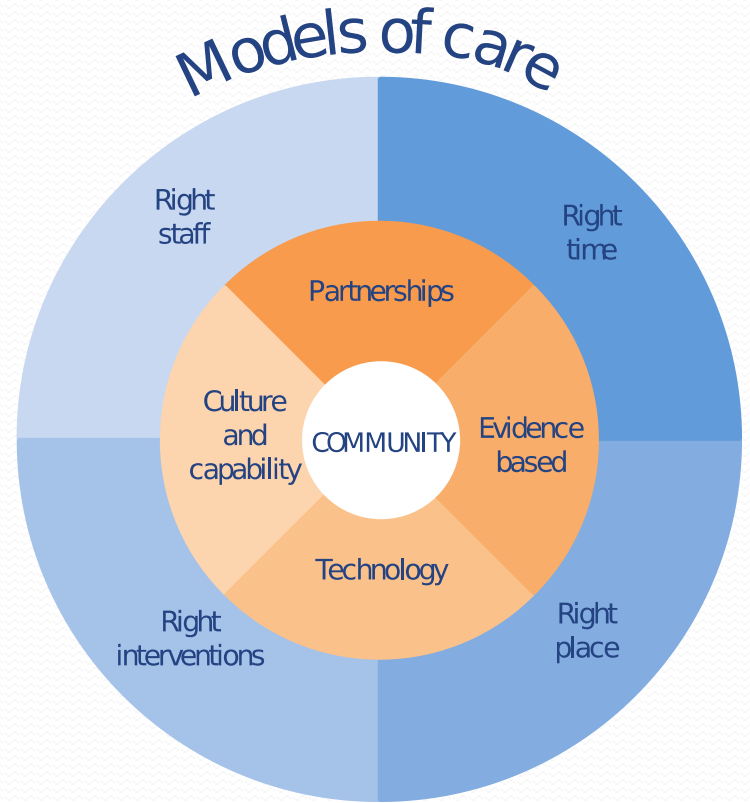
Original Model of Care



DHSV VBHC Model

The evolution

Strategic Plan



DHSV VBHC Model

The evolution

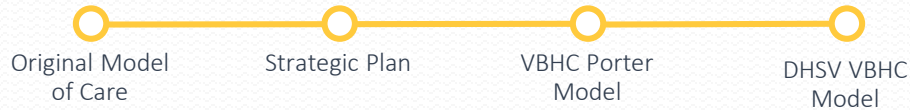
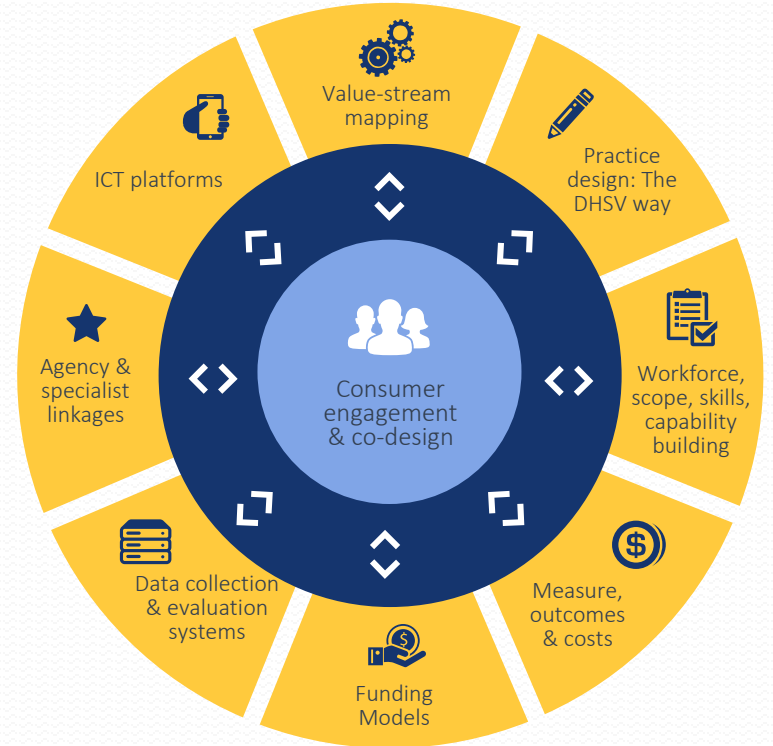
Porter & Lee Model



DHSV VBHC Model

The evolution

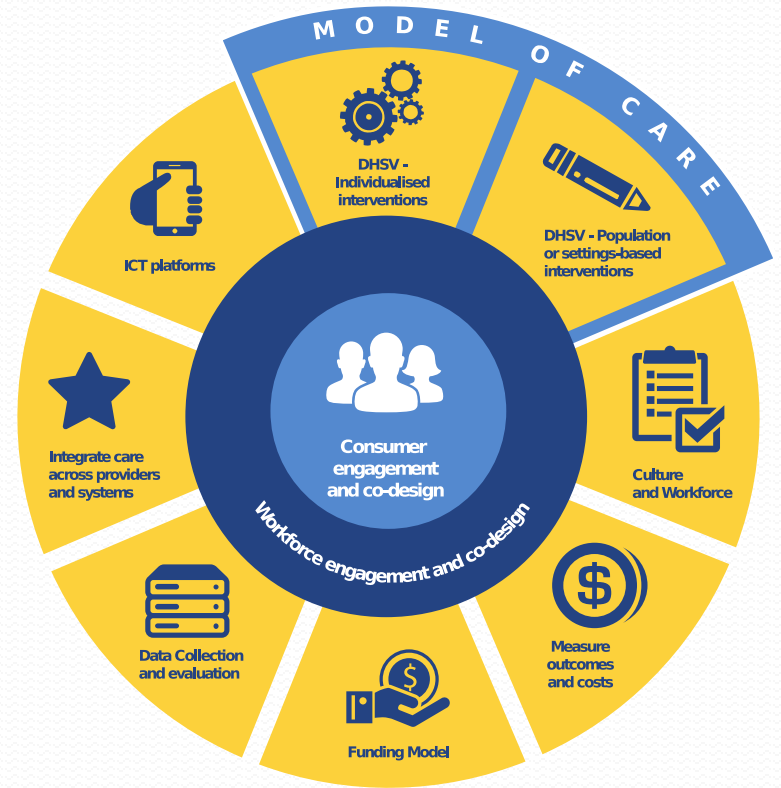
DHSV VBHC Model



DHSV VBHC Model

The evolution

DHSV VBHC Current Model



DHSV VBHC Model

The evolution

The Future..





My involvement as a consumer



What we did

- ICHOM Working Group – Development of Oral Health Outcome Indicators
- Voice of the Consumer Value stream mapping
- Consumer Training
- Co-design



How did it make me feel

- A partner
- Valued
- Working with the right people with the right skills
- Proud of building something together
- Supported to contribute, to reflect & to question



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DR ZOE WAINER

Board Chair, Dental Health Services Victoria
Chair@dhsv.org.au

MS SUSAN McKEE

Executive Director Value Based Healthcare
Implementation, Dental Health Services Victoria
Susan.McKee@dhsv.org.au

MS JACQUELINE GIBSON

Consumer Representative,
Dental Health Services Victoria
jacqui.gibson@gmail.com



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