Reforming the Norwegian Healthcare System through the Norwegian Patient Safety Programme

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World Hospital Congress 2017
70% of all change initiatives fail

...implementation of new knowledge takes up to 17 years
Aim: Creating the **safest** healthcare system in the world

- Reduce patient harm
- Build lasting structures for patient safety
- Improve patient safety culture in the health service
The Norwegian Patient Safety Programme

In Safe Hands 24/7

From whom we «stole» the IDEAS

...and where we needed the WILL & EXECUTION

- 4 regional health authorities
- < 30 hospitals
- 426 municipalities
- 2 different systems
Model for spread and implementation

National program

Healthcare services

1 pilot

20 teams

All relevant units
We have focused on **target areas we have adopted from others**

- Safe surgery
- Medication reconciliation
- Medication review
- Stroke
- Pressure ulcer
- Urinary tract infection
- Prevention of central line infection
- Prevention of suicide in inpatient psychiatric units
- Prevention of overdose deaths

- Prevention of falls
- Early detection and treatment of sepsis
- Early detention of deteriorating patients
- Prevention of malnutrition in institutions
- Leadership of patient safety
RESULTS

Reducing patient harm in hospitals

(Global Trigger Tool)

aim: ↓25%
RESULTS

Patient Harm & Patient Safety Culture

- Three hospitals have reduced patient harm by **25%**
- Hundreds of projects can demonstrate significant improvements

Patient Harm Culture

- **56%** of 2567 units has a mature climate for patient safety level
- **52%** state that the Patient Safety Program has led to a change in behavior for his/her own manager
- **46%** state that the Patient Safety Program has led to changed behavior for colleagues
- **57%** state that the Patient Safety Program has contributed to the high level of patient safety in their unit

Target Areas

- The target areas are implemented in **53-100%** of the relevant units in hospitals
- **65%** of the municipalities works on one or more target areas
Thank you!

Any questions or new ideas? Please get in touch:
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