Measurement and Disclosure of Quality Indicators (QI), which express the Healthcare Quality, and Improvement Activities

St Luke’s International Hospital (Japan)

This project has developed a systematic implementation of measures resulting in notable improvement in the quality of medical care delivered. The healthcare data collated is used to analyse and measure quality indicators used as tools to implement improvement measures. Stakeholder engagement is multidisciplinary. Since initiation of the project 151 QI have been set, which are regularly measured, 56% of which have improved over time. Japan Hospital Association, the body that represents hospitals in Japan has been in charge of pioneering this IQ project since 2010. Participating hospitals have risen from 30 in 2010 to 327 in 2015.