



Salama is Dubai Health Authority's (DHA) new electronic medical record system; it replaces the previous system and supports the smart transformation of DHA hospitals, speciality centres, and clinics. The electronic system impacts more than 11,000 staff members across DHA facilities and is one of DHA's largest transformation programmes.

Salama is aligned with the DHA's objectives, which aims to harness institutional resources that ensure the health and safety of Dubai's population". It is also aligned with the objectives of the Government of Dubai to increase the percentage of people satisfied with the quality of health services provided in the city.

Salama programme objectives:

- Provide the DHA with a next-generation state-of-the-art EMR system that supports the Smart Government initiatives and provides users with the best workflow support, health knowledge, quality data, decision support and service-oriented architectural design— enabling DHA to provide high quality, outcome-driven patient care.
- Standardize both clinical and administrative guidelines, practices and policies to reflect best practices in healthcare.
- Create a single clinical data repository for all types of patient information and data, which can be made available to DHA clinicians at points of care, anywhere within the DHA system.
- Build a strategic platform of applications that will improve both the quality of care and the efficiency of care delivery.
- Reduce costs for HIS operation and maintenance by reducing the number of applications to install, customize, train, operate, and maintain.

Results achieved by Salama programme:



• Transferring more than one million and **400 thousand** electronic medical files



• Integrating with more than **eight government** agencies such as Dubai Ambulance



• Training more than **11 thousand** employees



• Unifying **425 work** procedures



• Implementing more than **280 approved** global treatment plans



• Integrating with more than **1,200 medical** devices using IOT (Internet of Things) technology



• Integrating with **25 clinical** and administrative electronic systems

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