ACADEMIA IN PRACTICE

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• The Hospital Emergency Management Plan (HEMP) 2018.
• Contents of the HEMP 2018.
• Aim of the HEMP (2018).
• Algorithm chart of the level activation.
• Theories to practice (Mekunu cyclone).
INTRODUCTION

• “By failing to prepare, you are preparing to fail” B. Franklin

• All healthcare organizations are expected to maintain a constant state of preparedness to ensure appropriate response and recovery within the shortest possible time frames.

• Healthcare organizations must monitor and update their emergency operations plans on an ongoing basis.
The HEMP (2018) Main Contents

- HERT
- HICS
- Public relation & media
- ED response phase
- Other departments & services
- Admission ward
- Pooling Center
- Surge Capacity
- Maintenance services
- Evacuation Plan
Aims of The HEMP (2018)

- Reducing risk in main sectors, all national regional & local levels.
- Developing systems & information.
- Building a cultural of safety & coping with risks at all levels.
- Enhancing preparedness & response for all type of disasters.
- Protect lives & safety, property and environment.
- Preserve resources.
- Coordinate the unit-level emergency response with hospital.
- Implement specific emergency management team directives.
Algorithm showing Levels of Activation

1. Plan Activation:
   A. Minor Emergency.
   B. Level I: Impact on service continuity of the Hospital, requiring **PARTIAL** hospital resource mobilization.
   C. Level II: Impact on service continuity of the Hospital, requiring **FULL** all of the hospital resource mobilization.

3. Hospital Incident Command System (HICS).
4. Activation of Hospital Incident Command Team (HICT).

- SR Consultant ED / Shift In-Charge
- Surgeon 2nd On-Call
- Immediate & Acute Care Supervisor
- Emergency Nursing Shift Supervisor
- Director Nursing / Shift Supervisor
- Hospital Maintenance In-Charge
- Patient Relations Officer
- Security HOD / Security In-Charge

**HERT code activation**
- Dial 740
- Record message (disaster, department, Section)
- Hang-up handset
- Dial 741 to broadcast your message to HERT team

**Algorithm showing Levels of Activation**

- Initial Assessment & Evaluation
- Incident can be handled within its immediate local area without significant impact on service continuity of the health facility
- Minor Emergency Management of incident (local) and has no impact on service continuity of the DGKH.
  - May require mobilization of some DGKH resources
- Impact on service continuity of the DGKH significantly beyond the incident’s immediate local area.
  - Might require partial/all DGKH resources mobilization or even external support

- Activation of Disaster & Emergency Management Plan
- Hospital Disaster Code Activation

**Level 1**
- Impact on service continuity of the DGKH significantly beyond the incident’s immediate local area.
- Requiring partial DGKH resource mobilization (on and off duty human resources and material resources)

**Level 2**
- Impact on service continuity of the DGKH significantly beyond the incident’s immediate local area
- Requiring full all of the DGKH resource mobilization or requiring extensive external assistance.
• The Sultan Qaboos hospital in Salalah was evacuated fully.
• Other hospitals activated their surge plan.
• Bed capacity, medical storage, equipment and staffing were all augmented.
THE EVACUATION PLAN

- Total number of transferred patients is 333
- Total number of critical transferred patients is 34
- Total number of dialysis done from 24-27 May was 146
- Total number of shelters used for patients and their relatives is 293

- Establishing a connecting - focal point to create a National one
- Standardization of Resource
- Standardization of Communication (audio, video, website)
- Direct support from nearby governorate (S.O.P)
- Support from central (National)

- Importance of High\of\Standardization and/or a generic compatible structure
Due to Oman’s preparedness, the health system was able to absorb the storm and recover from the side effects eventually.

“The best preparation for tomorrow is doing your best today”

H. Jackson Brown, Jr.