



ISQua's 37th
International Conference

Florence 2020

30 August - 2 September

Fortezza da Basso Congress & Exhibition Center

Call for Papers now open!
Registration opening soon!

**“Emotion, Inspiration and Creativity:
Pathways to Global Health Quality”**

www.isqua.org/events/florence-2020.html

Email: conference@isqua.org

#ISQua2020

“Emotion, Inspiration and Creativity: Pathways to Global Health Quality” Florence 2020 Tracks

EMOTION

1. Leading for Quality

- Policy for Quality and Safety
- Developing Leaders for quality and safety
- Economic benefits of improving quality and safety
- Behavioural Economics

2. Focus on the Person

- Peoples Experience as providers and receivers of care and community care.
- Voice of the Person as Patient: Goals, Outcomes and Experience
- Caring for Healthcare Providers
- People's Perception of Community Care
- Art, Culture and Medicine

INSPIRATION

3. Education, Knowledge and Learning

- Reverse Learning and Teaching
- Preparing future generations for quality
- Developing the workforce
- Learning health systems for co-producing health, quality & science

4. External Evaluation

- Regulation
- Accreditation
- Licensing
- Performance Monitoring
- Certification

5. Facilitating Future Health

- Digital Health
- Artificial Intelligence
- Big data
- e-Health
- The ageing population
- People with chronic illness
- Promoting well-being
- Transition from Life/ Advance Care Planning (ACP)

CREATIVITY

6. Designing for People Safety

- Resilience
- Human Factors
- Human Factors in litigation
- Ergonomics
- Medication Safety
- Infection, Prevention and Control
- Patient Safety Tools and Solutions
- Co-designing and co-producing safe systems

7. Building Sustainable and Comprehensive Care

- Building Hospitals for the Future
- Climate Change
- Integrated and Universal Health Care
- Human Resources
- Pre-Primary Care (Health Literacy, including TV and Media)
- Primary Healthcare
- Mental Health
- Palliative and End of Life Care
- Co-designing and co-delivering high value services

8. Quality in Resource-Challenged Settings

- **LMIC**
- Fragile States
- Vulnerable Settings
- War zones
- Currency fluctuation
- Corruption
- Migration
- Leveraging coproduction